

CAROLYN UNDERWOOD

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PROFESSIONAL SUMMARY

- Over 30 years of Social Work Counselling and Case Management Experience
- Experienced with HCAI and Motor Vehicle Legislation
- Dedicated to helping individuals accomplish their goals and achieve their best outcomes
- Communication skills both written and verbal
- Provision of timely reports and documentation

EXPERIENCE

SOCIAL WORKER

November 2022 – Present

Rehab First Inc

Rehab First offers counselling and case management to individuals with injuries or illness.

- Psycho-Social assessments
- Assignment of Case Management duties.
- Development of Treatment Plans
- Provision of counselling services in a variety of settings
- Extensive documentation and report writing
- Collaboration with other medical and rehabilitation professionals

SOCIAL WORKER

Thames Valley Children's Centre

February 2023 – November 2022

- Comprehensive psycho-social assessments to assess the needs of children and their families
- Develop and implement individualized treatment plans
- Provide counselling services to children, youth and their families in various settings
- Facilitate support groups and educational sessions for families and caregivers
- Collaborate with a multidisciplinary team of medical and rehabilitation professionals
- Maintain detailed case notes and prepare timely reports and documentation

SOCIAL WORKER

Alzheimer Society

December 2012 – November 2022

The Alzheimer Society provides support and education to individuals with varying types of dementia, their families and care partners.

- Psychosocial assessment of needs, goal setting and counselling to those impacted by Alzheimer Disease and other dementias
 - Treatment planning
 - Support Group facilitation
 - Education and support to families and care partners
 - Maintain thorough case notes and reporting
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EDUCATION & ASSOCIATIONS

Bachelor of Social Work / Olivet Nazarene University, Bourbonnais, Illinois

1991

Ontario College of Social Work and Social Service Workers in good standing

Ontario Association of Social Workers in good standing